



Renew, Restore, Restart – With Tender Loving Care

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Donation, Installation of Vinyl Windows Aids Residents at WTLC Second Step Facility

The clients and their children at the WTLC Second Step Program will be able to sleep safer and warmer thanks to a donation of about 60 high end, self-locking vinyl windows.

Milgard Windows and Doors of Temecula, donated their Styleline Series windows, and A New View Windows and Doors of Anaheim donated the installation, completing the window-covering portion of the Second Step rehabilitation known as Operation Facelift.



*From left: Lori Maxfield presents a certificate of appreciation to Colin Klein of Milgard Windows and Doors of Temecula for donating 60 vinyl windows to WTLC's Second Step facility. Jaime and Cash Cockerill, owners of A New View Windows and Doors in Anaheim, who donated installation of the windows, look on. With them is Camden Cockerill, age 3.
Photo by Bob Rhein*

“Milgard has always been a family owned business,” said Colin Klein, outside sales manager. “We do a lot for our community. So anytime we can give a helping hand, we always offer it.”

Jaime Cockerill, and her husband Cash of New View, said that they too wanted to give back to the community. “We were touched by the work that WTLC does,” Jaime said.

“When we saw the apartments that are offered to people trying to rebuild their lives, we felt moved to do what we could to make them as beautiful, comfortable and safe for the families living in them as we could,” she said. “We knew that new windows would make a huge difference for these families who have been through so much!”

Lori Maxfield is a WTLC board member and co-founder of Operation Facelift, an ambitious effort to renovate the residential and children's facilities at WTLC. Second Step apartments are made available to victims of abuse and human trafficking who have completed 45 to 90 days of emergency shelter services.

“I am overwhelmed by the generosity and compassion that Milgard Windows and the team at A New View Windows and Doors have given to WTLC,” Maxfield said. “This incredible donation of windows provides not only additional safety and security for our transitional housing residents today but for those in the years to come.”

While at the Second Step program, residents are provided with classes in parenting, substance abuse, career planning, job placement, independent life skills and goal setting, time management, budgeting and safety. Second Step prepares and guides the ladies and their children for independent living outside the shelter environment, and to expand their knowledge about the dynamics of domestic violence and human trafficking and its prevention.

WTLC is a nonprofit organization based in Orange County dedicated to helping individuals and families escape the depths of domestic violence and exploitation. WTLC provides the tools and resources to build self-esteem and empower people for independent living, **With Tender Loving Care.**

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