



## Job Description

*WTLC is proud to be an Equal Opportunity Employer. We are committed to maximizing the diversity of our team and want to involve all those who can contribute to our inclusive culture. People of color, LGBTQ individuals, people with disabilities, and people with other marginalized identities are encouraged to apply.*

<b>Job Title</b>	Clinical Advocate
<b>Reports To</b>	Clinical Services Manager
<b>FLSA</b>	Full-Time; Non-Exempt
<b>Department</b>	Clinical

WTLC believes all individuals have a right to a safer and healthier life and therefore, every day we work toward ending the cycle of violence. It's challenging, the results are not always immediate, some days the issues seem insurmountable, but when you dig deeper you see the importance of your work, your role, and this serves as a catalyst to continue the journey. Sleeves rolled up, we are in this work until the end; and we are looking for others to join us in our mission.

### JOB PURPOSE

Under the direction of the Clinical Services Manager, the Clinical Advocate is responsible for providing a comprehensive assessment and therapeutic interventions for individuals and families affected by domestic violence and exploitation. Utilizing a trauma-informed care approach, the Clinical Advocate will ensure holistic and compassionate care is provided to survivors and survivor family systems. The Clinical Advocate will take an ecological approach in case-planning and treatment delivery, and will utilize both prevention and intervention approaches. The Clinical Advocate will address the needs identified by the participant, and will be available to meet with participants wherever it is safe and convenient for the participant.

### GENERAL DUTIES AND RESPONSIBILITIES

- Provide individualized, flexible, support and advocacy to survivors within the community or at WTLC Center.
- Utilize evidenced-based practices and interventions to address needs of participants, related to trauma, mental health, and substance abuse.
- Provide supportive clinical case management in an effort to fully support needs of participants and participant families/support systems.
- Provide crisis counseling and referrals for center and community participants and Helpline callers.
- Engage in assessment and collaborative treatment planning with participants, to determine most appropriate mode of service delivery.
- Deliver high-quality services utilizing evidenced-based and culturally sensitive interventions that are strengths-based and participant-led.
- Provide counseling and referrals for center and community participants who cause and have caused harm.
- Regularly develop and evaluate Safety Plans with participants.
- Responsible for scheduling and maintaining a caseload of both center and community-based participants.
- Plan and facilitate center and community-based educational/support groups.
- Input data entry on appropriate program data into the database(s) (Ex: Apricot, SharePoint, etc.).
- Provide advocacy services and support to survivors of domestic violence and exploitation.
- Educate participants about dynamics of domestic violence, human trafficking, and available options and resources.
- Support and engage in activities related to WTLC's Strategic Plan and other agency-wide efforts.

- Participate in staff meetings, trainings, conferences, and other meetings as needed/required.
- Other duties may be assigned.

## QUALIFICATIONS

- Degree or Professional License in the following professions/titles: Master of Social Work (MSW), Licensed Clinical Social Worker (LCSW), MA in Professional Clinical Counseling (PCC), Licensed Professional Clinical Counselor (LPCC), MA in Psychology, Licensed Psychologist, Marriage and Family Therapy (MFT), or Licensed Marriage and Family Therapist.
- Minimum of 2 years previous professional experience in social services; experience working with survivors of trauma, specifically domestic violence and/or human trafficking.
- Experience serving diverse communities.
- Experience with Strengths Model Case Management preferred.
- Experience in, or knowledge of, crisis assessment and intervention.
- Bilingual (All languages considered. Spanish preferred).
- Effective oral and written communication skills.
- Excellent public speaking skills and ability to provide education and training.
- Excellent organizational skills.
- California State 40-Hour Domestic Violence and Human Trafficking Training Certified; Sexual Assault Training; and knowledge of substance abuse services (CADAC training preferred).
- Has not been a resident of WTLC or any other domestic violence shelter for three years.
- Possession of a current and valid California driver's license, transportation access, liability insurance which meets California State minimum requirements and an acceptable driving record.
- Possession of working mobile phone with calling and data plan.
- Successful completion of a pre-employment background check.
- Positive representation of WTLC within the community.

## WORKING CONDITIONS AND PHYSICAL REQUIREMENTS

Alternate work schedule (4/10) or regular (5/8) schedule, flexible to work evenings and weekends, as needed. Regularly required to sit and use hands and fingers; intact vision abilities required. Occasionally required to lift and/or move heavy objects.

To be considered for this position, please email a cover letter, resume, and salary requirement to [careers@wtlc.org](mailto:careers@wtlc.org) with the "Clinical Advocate" in the subject line. No phone calls please.

For more information on WTLC, please visit our website at [www.WTLC.org](http://www.WTLC.org).