ENDING THE CYCLE OF VIOLENCE SINCE 1976

WTLC ANNUAL REPORT
2020 - 2021 FISCAL YEAR
YOU ARE
OPENING DOORS
WELCOMING COMMUNITIES
EMBRACING DIFFERENCES
STANDING IN SOLIDARITY
SEEKING JUSTICE
FOR SURVIVORS.
OUR COMMITMENT

WTLC was founded by a local chapter of the National Organization for Women (NOW) who deemed it unacceptable that domestic violence was so prevalent in our community that women and children were regularly sleeping in cars in parking lots because it was safer than returning home at night.

Our founders decided to take action, creating the first ever domestic violence shelter in Orange County and the third in the nation.

Our organization looks a lot different now than it did in 1976. We have expanded our services to survivors of human trafficking and elder abuse; we work with survivors of all genders; we provide services outside of the shelter setting; and we have a robust prevention program that works to end violence before it ever has a chance to occur. Despite these differences, however, our commitment remains exactly the same as it was in 1976:

**We are dedicated to ending systems of violence and creating a safer community for all.**

This means acknowledging all the ways that violence and exploitation intersect with systems of inequality within our society. In addition to domestic violence and human trafficking, the survivors in our programs often also face systemic violence that complicates their recovery and stabilization efforts.

Their lives are shaped by poverty, racism, sexism, ableism, homophobia, transphobia – these factors build on each other, affecting a survivor’s ability to escape and heal from situations of abuse.
Many of the survivors in our programs come to us from a place of total isolation and with nowhere else to go.

This may be because they had to completely cut ties with their support networks when they fled for their safety, or because their friends and family didn't support their decision to seek outside help, or because their marginalized position in our society severely limited their safe options for avenues of escape.

What we see again and again in our programs is just how important it is for survivors to have the tools to establish networks of support and rebuild community. Starting over can be overwhelming even when you're not coming from a place of isolation. Rebuilding from scratch all on your own can feel impossible.

Our networks of volunteers, donors, and friends don't just ensure our agency has the resources it needs. You also ensure survivors know they are not alone - they have a whole community standing beside them as they work towards healing and recovery.

As we move forward in the work of ending violence and exploitation, our hope is that this community that we have all built together will continue to grow. Together, we can transform our society into one where the humanity of every member of our community is respected and protected, and where we all feel a shared responsibility for the safety and well-being of each and every one of our neighbors.

The lives of those in our programs have been shaped by the trauma of domestic violence and exploitation. But these experiences are compounded by intersecting and complicated societal factors.

It is critical that we stand with survivors against all forms of violence and truly commit to doing no harm.

Thank you for joining us as we work towards a safer society for all.

Mark Lee
CEO
YOUR IMPACT

LIVES CHANGED

1,537
IN JULY 2020–JUNE 2021

SOLIDARITY

OUR HOPE

Children Served
187

Human Trafficking Survivors
131

Domestic Violence Survivors
959

OUR LOVES

Pets Housed
15

Attended Educational Workshops
134

Attended Empowerment Series
253

OUR FUTURE

Pets Housed
15

Children Served
187

OUR PROMISE

Helpline & Advocacy Calls
2,184

24 HRS. | 365 DAYS
With the vision of ending the cycle of violence, WTLC helps individuals and families escape the depths of domestic violence and exploitation.

I think the WTLC program is very comprehensive in regards to the behavioral, physical and emotional well being. I think the program does an excellent job in providing resources and goes above and beyond what my expectations were before entering the program.”

-Jake, Survivor
HONOR
We honor survivors’ experiences, recognizing each individual as unique and ensuring they receive an equally unique experience at WTLC.

EMPOWER
Survivors find empowerment in our programs, learning to embrace their inherent value and find self-confidence as they move forward.

RESTART
At WTLC, survivors restart their lives, building safe and stable futures for themselves and their families.

OVERCOME
With the support of their Advocates, survivors overcome situations of violence and exploitation, finding healing and stability.
A home should be a place you feel safe. Somewhere you can lay down to sleep and fall into a peaceful state of dreaming. A space where you can share a delicious meal with your loved ones and laugh freely.

This is not the case for most survivors escaping domestic violence or human trafficking. For them, home has become a place of violence, abuse, and exploitation.

In our Bridge Housing program, we work to help survivors regain the safety and comfort of a home. We do not just provide a bed to sleep on, but also a place where residents can find belonging. A place of comfort, community, and peace as they create a long-term plan for safety and healing.

Our Bridge Housing program offers a flexible range of shelter and housing options in connection to expansive supportive and holistic services.

We are not just providing emergency shelter, we are...
CREATING A MODEL OF CARE.

A survivor in need of housing calls WTLC’s 24/7 Helpline or texts Love@wtlc.org to be connected to an advocate.

MOTEL STAYS
256 SURVIVORS
Immediate shelter for survivors in need of urgent assistance escaping an unsafe home.

EMERGENCY
314 SURVIVORS
A short-term stay for survivors to address immediate safety concerns and plan for long-term healing.

TRANSITIONAL
1,390 SAFE NIGHTS
Up to 24 months of safe housing in connection to financial, legal and emotional advocacy.

RENTAL ASSISTANCE
$94,657
Support finding and maintaining safe long-term housing.
When we think about barriers to safety, a loved pet might not come immediately to mind. However, for many people experiencing domestic violence or human trafficking, fear for their pets' safety is exactly what's keeping them from leaving an abusive home.

Often survivors worry that if they leave their pet, they'll never see them again, or - worse - their pet will be hurt in retaliation for them leaving. Many choose to protect their pet, even while knowing that it might put their own physical safety at risk.

WTLC is currently the only domestic violence shelter in Orange County that allows pets of survivors to join them in our housing programs. By creating a safe and welcoming space for both humans and animals, we can ensure survivors do not have to choose between their own safety and the well-being of a loved animal.

"I was ready to leave months ago but I couldn't leave Bruno behind. I was thankful when I found WTLC, because they didn't make me choose."

-Sam, Survivor
Domestic violence and human trafficking can affect anyone. Because of this, it is critical that recovery services are available to everyone.

WTLC welcomes all survivors, regardless of age, gender, sexual orientation, immigration status, or any other aspect of a person's identity. We are dedicated to identifying and correcting barriers preventing access to our services. In recent years, we have improved physical accessibility of our facilities, became a designated Safe Zone for members of the LGBTQ+ community, streamlined intake processes for those reentering society from the prison system, and worked to ensure services are safe and accessible to those with ongoing sobriety concerns.

We are under no illusions that our work towards inclusivity is complete, but we are committed to the journey.

“I love how we are always challenging and examining our organizational behavior, and asking, “Who are we not welcoming?””

- Alycia, Employee
Ending the Cycle of Violence is an aspirational undertaking and one that WTLC has been committed to since 1976. It holds us steadfast to not only responding to those in crisis, but for creating a world where our response is no longer needed. Impossible, you might say; but we believe by examining the root causes of violence it provides us with the insight to create action that centers our humanity.

Our programs examine how we teach masculinity and its impact; how systems of racism fuel violence towards the Black, Indigenous, People of Color communities; how the justice system promotes violence; how we purchase goods and services promotes exploitation; and how we can be allies in this work. Our team works within schools, businesses, and organizations to encourage a community-wide commitment to creating a safer society.

Together our power lies in creating a collective voice that will rise up, challenging the cultural norms and
In response to the increased isolation caused by COVID-19, WTLC introduced regular virtual presentations and workshops to keep our community connected.

**VIRTUAL PROGRAMMING**

**97 LIVESTREAMS**

**PRESENTATIONS**

**92 PRESENTATIONS**

Presentations ensure our community understands the resources available to them, and encourages an active commitment to creating a safer society for all.

**EMPOWERMENT CLASSES**

**393 CLASSES**

Survivors and community members learn the basics of healthy relationships in this peer-driven series that focuses on recognizing abuse, self-confidence, and self-love.

**SUPERVISED VISITATION**

**64 VISITS**

A safe space for noncustodial parents to maintain valuable bonding time in the presence of a trained visitation monitor.
Our society holds a very rigid understanding of masculinity, and boys begin internalizing what it means to be a man from a very young age: **Men don’t cry. Men don’t talk about their feelings. Men are tough, strong protectors. Always.**

Men are asked to take on a lot of responsibility in our communities, but are rarely given the space and resources to effectively manage the emotional aspects of these expectations. Our teachings of what it means to be a man in the US has a harmful impact on all aspects of society because it denies boys and men the full human experience.

WTLC's HU[MAN] project seeks to unteach and reteach the concept of masculinity embracing the full range of human emotions and expressions; examining cultural reinforcement through media; and equipping boys and men to be allies in ending violence in their communities.

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“What you see on the outside is not exactly what is happening on the inside.”

- Dominique Waltower, violence prevention advocate
Children are our future, and ensuring they have the support to develop healthy social and emotional connections is critical to creating healthy futures, regardless of what challenges their parents may be facing.

WTLC is the only service provider whose Supervised Visitation Program provides monitored visitation and exchange services at no cost and with no service limitations in Orange County to non-custodial parents so they are able to bond and continue their relationship with their child.

By providing a safe and healthy space, we provide an opportunity for the family to heal, reconnect, and rebuild trust while reinforcing healthy communication and processing techniques for when they are able to parent independently.

“I’m super thankful for the time I get to see my son. I really appreciate your services that let me spend quality time with him.”

- Norm, Non-Custodial Parent
The healing process looks very different for each person. It is a complex journey since it must address the entire human experience. Because trauma infuses all aspects of our beings, in ways we don't even account for, the healing process must be holistic at its core.

Engaging one's senses helps unearth the pain of trauma and immerses one in acts of grounding, hope, and joy.

Our animal assisted therapy offers space for survivors young and old, to express love by petting and hanging with Lexi while reducing their anxiety. Bloom and Grow has survivors planting, tending, and caring for plant life helping to ground their fears and find joy in the small things. Yoga and meditation provide physical movement and support survivors in discovering how to silence the noise. And our therapeutic art programs use various mediums to express current feelings and push through emotional barriers.

Approaching healing from a holistic lens promotes regaining functional processes while
Our legal advocates help survivors and their families navigate the Court system as they address issues like restraining orders, divorce, child support, and more.

WTLC’s legal team helps address immigration concerns and victim rights, as well as support with U-Visas and T-Visas.

WTLC offers a range of holistic services such as therapeutic art, yoga, and gardening workshops.

Survivors and their children participate in individual, group, and family counseling services to find healing and peace.
The Sensory Room

The moment you enter the space, your eyes gravitate toward the water bubbling in the corner, the noise surprisingly soothing. Your eyes shift to three shapes on the wall and as you walk up to them, you see endless mirrored tunnels. You touch a panel on the wall and musical notes sound throughout the room. You plop down on the big bean bag chair, consumed by its vastness, and as you wiggle in you pick up the cube lying on the ground next to you and flip it to green. Like magic, everything around you turns green. As your eyes wander around the space, you feel calm, safe, and secure.

Welcome to WTLC’s state-of-the-art sensory room. Traditionally used as treatment for those on the autism spectrum, this space shows promise in helping survivors heal from trauma by pairing an exclusive level of technology with the calming nature of sound, light, and water. This technology has never been used to support healing for survivors, and as we test our theory on its efficacy, we are seeing some pretty amazing results.

“This is the first time I feel comfortable being on my own with my thoughts. The bubbles and lights make me feel underwater and remind me to breathe.”

- Ana, Survivor
WTL C’s vision is to end the cycle of violence. For years we lived into this vision through a fundamental belief that if given space to heal, survivors have the power to transform their lives, breaking the cycle of violence.

However, our approach has only addressed one part of the cycle, responding to the needs of survivors. To truly end the cycle of violence, we must also look at who is causing that violence. Studies show that children who experience or witness violence have a greater chance of engaging in violence in adulthood. As our friend Andy Delgado Rodriguez said, "Hurt people, hurt people."

To address the full cycle, WTL C welcomed into our fold people who cause harm. Offering counseling, support groups, and wrap-around services, we create space for accountability and healing from trauma. If survivors are able to change the trajectory of their story, so are those who cause harm to others.

“I didn’t want my kids to experience what I did growing up and I saw how my actions were just like what I saw from my dad growing up.”

- Edgar, Counseling Participant
In the Spring of 2019, WTLC embarked on a 3-month intensive planning process, gathering feedback from staff, the leadership team, and board of directors to construct a 3-year roadmap to address our most compelling opportunities and articulate our direction and priorities. The plan was designed in support of our mission and vision, to reaffirm our position as a premier trauma-informed care service provider for survivors of abuse, and to further empower staff and board of directors to reach their potential. Through the thoughtful examination of our current work at the time and our desire to drive positive change in survivors and the community, our plan defines a clear destination for the near future and encourages flexibility and creativity throughout the three-year journey. This plan also serves as the framework to create annual work plans to be implemented by all departments and staff of the organization.

**GOALS**

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<th>#5</th>
<th>#6</th>
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</thead>
<tbody>
<tr>
<td>Provide Trauma-Informed, Transformative Experience for All Participants</td>
<td>Strengthen Opportunities for Participants to Achieve their Goals</td>
<td>Develop and Engage Effective Ways to Measure and Evaluate the Work of WTLC</td>
<td>Communicate the Impact of WTLC to the Broader Community</td>
<td>Recruit and Retain High Quality, Diverse Staff &amp; Board of Directors</td>
<td>Expand and Strengthen WTLC’s Operational and Financial Capacity</td>
</tr>
</tbody>
</table>
2019-2020 HIGHLIGHTS

Goal 1
Hosted first annual survivor focus group to get feedback & suggestions; Expanded services to people who cause harm; and implemented holistic service offerings.

Goal 2
Conducted a client annual needs assessment; Provided tele-mental health services; and became a designated Safe Zone.

Goal 3
Created logic models for each program; and streamlined evaluation review & analysis process.

Goal 4
Hosted annual Open House; hosted annual healthy masculinity event; and created brand audit.

Goal 5
Conducted board needs assessment; streamlined employee onboarding process; and conducted a Cultural Responsiveness Organizational Self-Assessment.

Goal 6
Exceeded Dueling Piano Fundraising Goal; and conducted staff time study to understand workload.

2020-2021 HIGHLIGHTS

Goal 1
Added survivor listening circles; created quarterly survivor newsletter; started Hu[MAN] Project; and began Sensory Room pilot and evaluation.

Goal 2
Added human trafficking support group for adults & teens; redesigned "notable," WTLC's live stream programming; and hosted legal workshops.

Goal 3
Engaged evaluator vendor to improve survey questions and analysis; and created survey process to hear from partners' experiences.

Goal 4
Engaged 12 stakeholders in educational programming; hosted the Mask You Live In virtual film screening; and started rebrand.

Goal 5
Implemented Infant at Work policy; required regular staff technology training; recruited board members; and continued Staff monthly newsletter.

Goal 6
Exceeded fundraising event goals; and increased 40hr. DV Counselor training to 4 times/year.
## FINANCIAL HIGHLIGHTS

### For the Year Ending June 30, 2021

### ASSETS

<table>
<thead>
<tr>
<th>Assets</th>
<th>As of 6/30/20</th>
<th>As of 6/30/21</th>
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</thead>
<tbody>
<tr>
<td>Cash &amp; Cash Equivalents</td>
<td>$1,939,662</td>
<td>$2,259,455</td>
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<td>Certificates of Deposit</td>
<td>$139,342</td>
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<td>Grants Receivable</td>
<td>$654,775</td>
<td>$585,475</td>
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<td>Promise to Give - Short Term</td>
<td>$18,750</td>
<td>$15,083</td>
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<td>Securities Held</td>
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<tr>
<td>Prepaid Expenses</td>
<td>$613,223</td>
<td>$804,980</td>
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<td>Land, Building &amp; Equipment</td>
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<td>$1,403,429</td>
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<td>Other Assets</td>
<td>$15,302</td>
<td>$219</td>
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### Liabilities & Net Assets

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<tr>
<th>Liabilities &amp; Net Assets</th>
<th>As of 6/30/19</th>
<th>As of 6/30/21</th>
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<tbody>
<tr>
<td>Accounts Payable</td>
<td>$56,120</td>
<td>$44,360</td>
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<td>Accrued Liabilities</td>
<td>$91,670</td>
<td>$189,046</td>
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<td>Long Term Liabilities</td>
<td>$25,455</td>
<td>$25,227</td>
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<td>Net Assets Unrestricted</td>
<td>$3,979,213</td>
<td>$4,040,525</td>
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<tr>
<td>Net Assets Restricted</td>
<td>$709,202</td>
<td>$870,878</td>
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<tr>
<td><strong>Total Liabilities &amp; Net Assets</strong></td>
<td><strong>$4,861,660</strong></td>
<td><strong>$5,170,036</strong></td>
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REVENUE & SUPPORT

<table>
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<th>Revenue and Support</th>
<th>As of 6/30/20</th>
<th>As of 6/30/21</th>
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</thead>
<tbody>
<tr>
<td>Contributions &amp; Grants</td>
<td>$834,768</td>
<td>$707,209</td>
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<td>Contracts &amp; Program Fees</td>
<td>$4,281,112</td>
<td>$3,688,436</td>
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<tr>
<td>Fundraising</td>
<td>$52,697</td>
<td>$47,167</td>
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<td>Investment Income</td>
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<td>$1,105</td>
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<td>Other Income</td>
<td>$2,823</td>
<td>$32,117</td>
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<tr>
<td><strong>Total Revenue &amp; Support</strong></td>
<td><strong>$5,182,399</strong></td>
<td><strong>$4,476,034</strong></td>
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EXPENSES

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<th>Expenses</th>
<th>As of 6/30/20</th>
<th>As of 6/30/21</th>
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<tbody>
<tr>
<td>Program Services</td>
<td>$3,893,823</td>
<td>$3,709,040</td>
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<tr>
<td>Administrative &amp; Development</td>
<td>$316,979</td>
<td>$544,006</td>
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<tr>
<td>Other Expenses</td>
<td>$8,028</td>
<td>$0</td>
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<tr>
<td><strong>Total Expenses</strong></td>
<td><strong>$4,218,830</strong></td>
<td><strong>$4,215,495</strong></td>
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*Audited financial statement excludes pass through funds in expenses
Thank you!
Our success comes from receiving support from PEOPLE LIKE YOU who are committed to helping break the cycle of violence. We don’t imagine for a second that breaking the cycle of violence and exploitation will be easy, but with YOUR SUPPORT we envision A FUTURE where individuals and their families can exist in a home where healthy communication, boundaries, and acceptance exist. Whether this is your first time learning about WTLC or you've been a long-time supporter, WE THANK YOU.
$25,000+

Anonymous Foundation

Decorative Arts Foundation

HealthCare Foundation for Orange County

Mary Vagnone

Satterberg Foundation
$10,000-$24,999

Anaheim Community Foundation
Anonymous Donor
Anonymous Foundation
Amigos de los Niños
California Partnership to End Domestic Violence
Jewson Decedent's Trust
Keith & Judy Swayne Family Foundation
O.L. Halsell Foundation
Pacific Life Foundation
St. Joseph Health
When Georgia Smiled: the Robin McGraw and Dr. Phil Foundation
Women's Foundation
Yardi Systems
$5,000-$9,999

Ben Dolson Charitable Remainder Annuity Trust

Crean Foundation

In-N-Out Burger Foundation

James Le & Mark Lee

Leslie & Kevin McCarthy

MAXIMUS Foundation

Maurice Meysenburg

Orange County United Way Women's Philanthropy Fund

Pacific Premier Bank

Pacific Western Bank

Premier Chrysler Dodge Jeep RAM of Buena Park
$2,500-$4,999

Anonymous Business
Anonymous Donor
Christopher Lindsay
Citizens Bank
Dan Healey
Darcy Lewis & Josh Newman
Discovery Charity Foundation
George Morris
Howard A. Jones & Shirley V. Jones Family Foundation
Maria Lankenau
Mark & Kris Jablonski
RDM General Contractors
$1,000–$2,499

Afsheen Manjra
Bill & Ella Gaumer
Christin Foreman
Christopher Chan
David Phillips
Elizabeth Krantz
Evelyn Hahn, a Law Corporation
Farmers & Merchants Bank
Frank & Sandra Greene
Fullerton Rotary Foundation
Ingram Micro Inc. Corporate Giving Program
Kimberly Hall Barlow
Kimberly Payne
$1,000–$2,499

Lisa Martin
Mark Flannery
Mary Rhodes
Paul & Marcia Prichard
PepsiCo
Rick & Lisa Doebler Family Fund
Robert Kemp
Sana Lee
Shannon Schroeder
Soroptimist International Brea/La Habra
Suzy & Joe Lins
Warren Long
Wilshire Avenue Church
LEAVE A LEGACY

WTLC's legacy giving continues to share your story of commitment to support survivors and create healthy and safe communities. By making a planned gift or bequest, you are not only ensuring WTLC's future, but the future lives of survivors who seek healing and safety.

PARTNER

It truly takes a village to improve our communities and make a positive impact on our world. WTLC values and depends on partnerships with our business community for food drives, sponsorships, fundraisers, and volunteer power.

Come and join our team of corporate partners and host a collection drive, sponsor an event, or invite us to speak.
INVITE WTLTC TO SPEAK

Do you want to share your passion for the cause with your organization, company, or school? Invite us to speak at your next event.

Our interactive presentations and workshops are tailored to inform, empower, and change the community's and businesses' health.

VOLUNTEER

Volunteers are what make us able to serve the many survivors who come through our doors. From answering helpline calls, to supporting survivors, to planning events, to marketing programs, to helping in our business office - WTLTC has a volunteer opportunity for everyone.

Give your time and talent by volunteering with us. Groups are welcome.

It takes a collective voice, a community banded together who want to add their voice to the conversation, who are willing to take risks and speak in the face of challenge, and who believe we can end the cycle of violence.
OH, DEEP IN MY HEART,
I DO BELIEVE,
WE SHALL OVERCOME
SOMEDAY.