



Clinical Advocate Job Description

WTLC is proud to be an Equal Opportunity Employer. We are committed to maximizing the diversity of our team and want to involve all those who can contribute to our inclusive culture. People of color, LGBTQ individuals, people with disabilities, and people with other marginalized identities are encouraged to apply.

Job Title	Clinical Advocate	
Reports to	Clinical Services Manager	
FLSA	Non-Exempt: Full-Time	Rate: \$28/hour

WTLC believes all individuals have a right to a safer and healthier life and therefore, every day we work toward ending the cycle of violence. It's challenging, the results are not immediate, some days the issues seem insurmountable, but when you dig deeper you see the importance of your work, your role, and this serves as a catalyst to continue the journey. Sleeves rolled up, we are in this work until the end; and we are looking for others to join us in our mission.

JOB PURPOSE

Under the direction of the Clinical Services Manager, the Clinical Advocate is responsible for providing a comprehensive assessment and therapeutic interventions for individuals and families affected by domestic violence and exploitation. Utilizing a trauma-informed care approach, the Clinical Advocate will ensure holistic and compassionate care is provided to survivors and survivor family systems. The Clinical Advocate will take an ecological approach in case-planning and treatment delivery, and will utilize both prevention and intervention approaches. The Clinical Advocate will address the needs identified by the participant, and will be available to meet with participants wherever it is safe and convenient for the participant.

QUALIFICATIONS

- Degree in one of the following: Master of Social Work (MSW), MA in Professional Clinical Counseling (PCC), MA in Psychology, or Marriage and Family Therapy (MFT).
- Bilingual in one of Orange County Threshold Languages strongly preferred: Spanish, Vietnamese, Korean, Arabic, or Farsi.
- 2 years previous professional experience in social services; experience working with survivors of trauma, specifically domestic violence and/or human trafficking preferred.
- Experience with Strengths Model Case Management preferred.
- Knowledge of the field of domestic violence and other abuse.
- Experience serving diverse communities.
- Effective oral and written communication skills.
- California State 40-Hour Domestic Violence and Human Trafficking Training Certified within 6 months of hire.

- Has not been a participant of WTLC services for at least three (3) years.
- Possession of a current and valid California driver's license, a car, liability insurance which meets California State minimum requirements and an acceptable driving record.
- Successful completion of a pre-employment background check.

GENERAL DUTIES AND RESPONSIBILITIES

- Provide individualized, flexible, support and advocacy to survivors within the community or at WTLC Center.
- Utilize evidenced-based practices and interventions to address needs of participants, related to trauma, mental health, and substance abuse.
- Provide supportive clinical case management in an effort to fully support needs of participants and participant families/support systems.
- Provide crisis counseling and referrals for center and community participants and Helpline callers.
- Engage in assessment and collaborative treatment planning with participants, to determine most appropriate mode of service delivery.
- Deliver high-quality services utilizing evidenced-based and culturally sensitive interventions that are strengths-based and participant-led.
- Provide counseling and referrals for center and community participants who cause and have caused harm.
- Regularly develop and evaluate Safety Plans with participants.
- Responsible for scheduling and maintaining a caseload of both center and community-based participants.
- Plan and facilitate center and community-based educational/support groups.
- Input data entry on appropriate program data into the database(s) (Ex: Apricot, SharePoint, etc.).
- Provide advocacy services and support to survivors of domestic violence and exploitation.
- Educate participants about dynamics of domestic violence, human trafficking, and available options and resources.
- Support and engage in activities related to WTLC's Strategic Plan and other agency-wide efforts.
- Participate in staff meetings, trainings, conferences, and other meetings as needed/required.
- Other duties may be assigned.

WORKING CONDITIONS AND PHYSICAL REQUIREMENTS

Alternate work schedule (4/10) or regular (5/8) schedule may be possible based on agency need, flexible to work evenings and weekends as needed. Regularly required to sit and use hands and fingers; intact vision abilities required. Occasionally required to lift and/or move heavy objects.

EQUAL OPPORTUNITY EMPLOYMENT

WTLC is an equal opportunity employer. All applicants will be considered for employment without attention to race, color, religion, sex, sexual orientation, gender identity, national origin, veteran, or disability status.

To be considered for this position, please email a cover letter and resume, with Clinical Advocate Position in the subject line to careers@wtlc.org . No phone calls please.

For more information on WTLC, please visit our website at www.WTLC.org.

Employee _____ Date _____

Supervisor _____ Date _____

CEO Initials _____